Anker's reviews say packs *fall short on charge* (21%, rivals 11% to 17%), on all three listings

> Of the reviews we read, 21% of Anker's say a pack falls short on charge, against 11% to 17% at rivals: 19%, 26% and 17% on its three listings. Its magnetic 621 adds heat (37%) and slow charging (32%), as magnetic packs do across the shelf. Compact is the praise (30%). The opening: 16 Belkin reviews say its USB-C port won't work with some ordinary cables. We used Amazon's filter for critical reviews on purpose, so this shows what complaints say, not how common they are.

Anker
against Belkin, Baseus, Ugreen

616 reviews read
Amazon
dated 19 Nov 2019 to 1 Nov 2026

500 of the 616 in a theme
sorted by a model, 63 corrected by hand, counted exactly

November 2, 2026
public reviews only; no reviewer names

THE SHORT VERSION

Sell speed on the 10,000 mAh pack, state real charges on the magnetic ones, answer Belkin's port

21%

of Anker's reviews read say a pack falls short on charge

Belkin 11%, Baseus 13%, Ugreen 17%. About two-thirds of what we read is three stars or lower, on purpose

37%

of the reviews read of the Anker 621 say it gets hot, and 32% that it charges slowly

On its 10,000 mAh pack: 2% and 8%

11

Anker reviews mention swelling, burning, a recall or danger; about as many at Baseus

Baseus 9, Ugreen 3, Belkin 2. Several after a year or more of use. For legal, not for copy

16

Belkin reviews say its USB-C port won't work with some ordinary cables

10 and 6 on its two 15W packs. Anker 1, Baseus 0, Ugreen 1

01 **Charge is a complaint on all three listings; heat leans to the magnetic ones**

Of the reviews read, 19% of the 621's say it falls short, 26% of the 622's, 17% of the 10,000 mAh pack's. That pack's own complaint: 24% say it stopped or wore out, 5 of them about its cable or port.

02 **Heat, slow charging and weight follow the pack, not the brand**

Heat and slow charging sit on magnetic packs: Anker's 621 37% and 32%, Baseus's slim one 44% and 16%, Ugreen's 19% and 19%. Weight sits on Belkin's 20000mAh pack: 38%.

03 **Stars are close**

Amazon's own low-star shares run from 10% (Ugreen) to 14% (Belkin), Anker at 12%. Average stars across these listings are close too (slide 3). Rival reviews naming Anker are few and mostly unhappy with that rival: read them as anecdotes.

Counts are of the 616 reviews we read (Amazon), not of everyone who uses it. A share is of each brand's own reviews read. Themes are a model's sorting; the counts of that sorting are exact.

WHAT WE READ

Each brand's three power banks by ratings count, with low stars read on purpose

We read low-star reviews on purpose, so the fair star comparison is Amazon's own split, at the right and per listing. Beside each listing: the share of its reviews read saying it falls short on charge, gets hot, charges slowly, is heavy.

BRAND	AMAZON	1-2★, AMAZON'S OWN
Anker YOU	**4.29★**, about 53K ratings, 3 listings read 173, weighted to complaints on purpose: 6 Feb 2023 to 31 Oct 2026 Anker 621 MagGo Power Bank, 5,000mAh Magneti… 4.2★, 21K, 14% 1-2★, read 57; short 19%; hot 37%; slow 32%; heavy 2% Anker 622 Magnetic Power Bank, 5,000mAh Fold… 4.2★, 16K, 13% 1-2★, read 57; short 26%; hot 19%; slow 21%; heavy 2% Anker Power Bank,10,000mAh 30W with USB-C Tr… 4.5★, 16K, 8% 1-2★, read 59; short 17%; hot 2%; slow 8%; heavy 7%	12% of 53K
Belkin RIVAL	**4.21★**, about 15K ratings, 3 listings read 142, weighted to complaints on purpose: 27 May 2024 to 31 Oct 2026 Belkin 10000mAh 15W 3 Port Power Bank, USB A… 4.3★, 7,497, 12% 1-2★, read 46; short 7%; hot 4%; slow 7%; heavy 7% Belkin 20000mAh 15W 3 Port Power Bank, USB A… 4.2★, 5,811, 15% 1-2★, read 50; short 4%; hot 0%; slow 12%; heavy 38% Belkin 10000mAh 23W Portable Power Bank w/ I… 3.9★, 1,903, 22% 1-2★, read 46; short 22%; hot 0%; slow 4%; heavy 7%	14% of 15K
Baseus RIVAL	**4.22★**, about 12K ratings, 3 listings read 150, weighted to complaints on purpose: 19 Nov 2019 to 31 Oct 2026 Baseus Picogo Magsafe Portable Charger, Qi2… 4.2★, 5,349, 12% 1-2★, read 51; short 8%; hot 29%; slow 14%; heavy 8% Baseus 20000mAh Compact Portable Charger 45W… 4.4★, 3,733, 10% 1-2★, read 49; short 18%; hot 10%; slow 10%; heavy 22% Baseus Picogo Power Bank, 0.3" Ultra Slim 50… 4★, 2,676, 18% 1-2★, read 50; short 14%; hot 44%; slow 16%; heavy 4%	13% of 12K
Ugreen RIVAL	**4.38★**, about 33K ratings, 3 listings read 151, weighted to complaints on purpose: 31 Oct 2023 to 1 Nov 2026 UGREEN 10000mAh Magnetic Power Bank PD 20W U… 4.4★, 19K, 9% 1-2★, read 54; short 9%; hot 19%; slow 19%; heavy 22% UGREEN Power Bank 25,000mAh 145W Laptop Port… 4.3★, 8,190, 13% 1-2★, read 49; short 20%; hot 0%; slow 2%; heavy 6% UGREEN Nexode 100W 20000mAh Power Bank, PD F… 4.4★, 5,725, 10% 1-2★, read 48; short 23%; hot 4%; slow 2%; heavy 12%	10% of 33K

Per brand, its 3 own listings with the most ratings (each line: Amazon's stars, its ratings and its share of 1-2★, then reviews read). Amazon shares reviews across a product's sizes, so a few describe a sibling. Per listing: up to 20 most helpful, 20 from Amazon's critical filter, and 10 each of one and two stars.

SIDE BY SIDE

Compact is Anker's and Baseus's (30% and 23%), partly from smaller packs; other packs get called heavy

Share of each brand's reviews read, two-thirds of them three stars or lower on purpose. Shares follow the pack: see slide 3.

SHARE OF EACH BRAND'S REVIEWS READ THAT SAY IT · REVIEWS IN BRACKETS

THEMES SORTED BY A MODEL (GEMINI), SOME BY HAND · COUNTS EXACT

WHAT REVIEWERS SAY	ANKER	BELKIN	BASEUS	UGREEN
PRAISE compact and easy to carry	30% (52)	13% (19)	23% (35)	7% (10)
COMPLAINT holds less charge than hoped, or loses it	21% (36)	11% (15)	13% (20)	17% (26)
COMPLAINT stopped working or wore out	14% (25)	14% (20)	15% (22)	17% (25)
COMPLAINT gets hot while charging	19% (33)	1% (2)	28% (42)	8% (12)
COMPLAINT charges devices slowly	20% (35)	8% (11)	13% (20)	8% (12)
PRAISE charges devices very quickly	12% (20)	6% (8)	10% (15)	19% (28)
COMPLAINT heavier or bulkier than wanted	3% (6)	18% (25)	11% (17)	14% (21)
PRAISE holds power for multiple full charges	3% (5)	10% (14)	3% (5)	7% (10)
PRAISE convenient built-in cable	8% (13)	5% (7)	8% (12)	0% (0)
COMPLAINT won't work with some ordinary USB-C cables	1% (1)	11% (16)	0% (0)	1% (1)

Other themes: takes forever to recharge itself (33); swelling, burning, a recall, or called dangerous (25); clear digital percentage display (17); port or built-in cable failed (17); weak magnet or camera fit issues (10); included charging cable is too short (7). 500 of the 616 reviews are in a theme; of the 116 that are not, 16 are a few words of four- or five-star praise and 38 give one or two stars. Every review is listed in the HTML version.

A model (Gemini) named one set of themes for every brand and marked which each review says (up to three); we count its sorting. Base per brand: Anker 173 reviews; Belkin 142 reviews; Baseus 150 reviews; Ugreen 151 reviews.

WHAT ANKER'S REVIEWERS COMPLAIN ABOUT

Anker's reviews say it falls short on charge on all three listings; heat leans to the magnetic ones

Of Anker's 60 one- and two-star reviews, Amazon's critical filter included: charge 25, heat 18, slow charging 16, stopped or wore out 17, a port or cable failing 3. A review can say several.

holds less charge than hoped, or loses it

by listing: Anker 621 19% · Anker 622 26% · Anker 10,000 mAh 17%. share of reviews, then of low stars: Anker 21%, 42% · Belkin 11%, 22% · Baseus 13%, 28% · Ugreen 17%, 25%

It does the job

“This is a good charger for an emergency, but not good for fully charging your phone wireless.”

3★ · Anker 622 · Sep 2026

Waste of Money

“Does not hold a charge could barely get a full charge out of it after a couple days on the international trip”

1★ · Anker 622 · Oct 2026

gets hot while charging

by listing: Anker 621 37% · Anker 622 19% · Anker 10,000 mAh 2%. share of reviews, then of low stars: Anker 19%, 30% · Belkin 1%, 3% · Baseus 28%, 38% · Ugreen 8%, 10%

would not buy again

“phone heat up too much”

3★ · Anker 621 · Oct 2026

Bad product

“Overheated a lot and kept laging and turning off and is really slow would not recommend”

2★ · Anker 621 · Oct 2026

charges devices slowly

by listing: Anker 621 32% · Anker 622 21% · Anker 10,000 mAh 8%. share of reviews, then of low stars: Anker 20%, 27% · Belkin 8%, 12% · Baseus 13%, 20% · Ugreen 8%, 8%

Too slow

“Super slow to charge our iPhones. Slim yes, but not worth it.”

2★ · Anker 621 · Oct 2026

Lacking power

“Very slow charging. I like the smaller design, but it's lacking power.”

3★ · Anker 621 · Oct 2026

The themes here hold 41 of Anker's 60 one- and two-star reviews read; 5 are in no theme. Quoted as written, whole, without reviewer names; each quote is an example, the share beside the theme the evidence.

WHAT THE RIVALS' REVIEWERS SAY

Belkin's USB-C port is the opening; rival reviews naming Anker are few

This isn't port failure, which is level across the four brands: Anker 5, Belkin 4, Baseus 3, Ugreen 5. These say some ordinary cables won't work, or the port won't charge a device. Reviews naming Anker: Belkin 10, Baseus 4, Ugreen 4. Read them as anecdotes, though one left a recalled Anker (#207).

won't work with some ordinary USB-C cables

share of reviews, then of low stars: Anker 1%, 0% · Belkin 11%, 17% · Baseus 0%, 0% · Ugreen 1%, 0%

Won't re-charge with standard USB C cables

“Will not re-charge with standard USB C cables”

2★ · Belkin 20000mAh 15W · Aug 2026

Didn't work with my charging cable

“Doesn't work with all charging cables. I have a small rig USBC to USBC. It will not charge with that cable. But the cable works just fine on my anker power bank. I tried it on 2 of the Belkin power banks”

3★ · Belkin 10000mAh 15W · Sep 2025

Belkin reviews that name Anker

10 of Belkin's 142 reviews read; 6 prefer Anker, 1 prefer Belkin

Stick to Anker chargers

“Does not reliably hold a charge I wanted to return it but was traveling and missed the return window. Will stick to Anker chargers from now on”

1★ · Belkin 10000mAh 15W · Aug 2026

Only one USB works

“Has 2 USB ports. Only one works. Way past time to return when I realized only one side worked. Should’ve stuck with Anker. Belkin was on sale.”

1★ · Belkin 20000mAh 15W · Oct 2026

WHAT REVIEWERS PRAISE

Anker is praised for being *compact*, Ugreen's laptop packs for speed, Belkin for lasting several charges

What each brand's reviewers praise, with every brand's share beside the theme. On speed, Anker's 10,000 mAh pack alone is at 25%.

compact and easy to carry

Anker 30% · Belkin 13% · Baseus 23% · Ugreen 7%

Anker Battery pack

“Works perfect, travel size fits in pocket , it has a good battery life. I use it everyday!!! I only use Anker Products.”

5★ · Anker 621 · Oct 2026

Great for travel

“Compact, attaches firmly to phone, and charges well”

4★ · Anker 621 · Oct 2026

charges devices very quickly

Anker 12% · Belkin 6% · Baseus 10% · Ugreen 19%

“charges fast and hold a full charge for my MacBook Pro”

5★ · UGREEN 25,000mAh · Oct 2026

Anker Power Bank works great!

“The Anker Power Bank works great! It is compact so it fits in a coat pocket or purse easily, charges my phone quickly and comes with its own built-in USB-C cord. Very happy with it!”

5★ · Anker 10,000 mAh · Oct 2026

holds power for multiple full charges

Anker 3% · Belkin 10% · Baseus 3% · Ugreen 7%

Has both lighting and c type connectors.

“On a full charge this power bank can charge my phone up to 2 times. The power bank has a thin sleek design. Not much bigger than my phone, and easily fits in my pocket.”

5★ · Belkin 10000mAh 23W · Oct 2026

Good battery pack

“Works great so far. I've used it 5 days a week, reliably charges my tablet multiple times... and faster charging than my old pack. Would buy again”

5★ · Belkin 10000mAh 15W · Oct 2026

Quoted as written, whole, without reviewer names. Each quote is one review: an example of its theme; the shares beside the theme are the evidence.

THEIR WORDS, AND THREE MOVES

Speed on the 10,000 mAh listing, real charges on the magnetic ones, a cable line against Belkin

The phrases reviews repeat across the four brands (each chip says how many are Anker's), and three lines taken from the reviews.

PHRASES 4+ REVIEWS WROTE · REVIEWS, ANKER'S OF THEM

- full charge 31 Anker 15
- fast charging 26 Anker 8
- while charging 24 Anker 9
- wireless charging 22 Anker 8
- charging speed 19 Anker 7
- stopped working 18 Anker 2
- gets hot 16 Anker 8
- hold a charge 15 Anker 6

Counted, not chosen by a model: runs of 2 to 4 words that 4 or more of the reviews we read wrote, names left out; 8 of the 40 counted.

10,000 MAH TITLE AND BULLETS · CONVENIENT BUILT-IN CABLE

Speed and the built-in cable

START FROM THEIR WORDS

“It charges quickly, with the charging cable already built-in”

25% of this listing's reviews read praise speed, 20% the cable; Baseus's cabled pack draws 24%. Keep claims to speed: 24% say it stopped or wore out, 5 of them about the cable or port.

From reviews: #127 (Anker), #129 (Anker)

621 AND 622 BULLETS · COMPACT AND EASY TO CARRY

Lead with size, the charges beside it

START FROM THEIR WORDS

“Size fits in pocket”

40% and 26% of the reviews read praise the size; 19% and 26% say they fall short. Print the phone charges beside it, from Anker's own tests for each phone.

From reviews: #16 (Anker), #68 (Anker)

COMPARISON PAGE OR AD, IF ANKER TESTS IT · WON'T WORK WITH SOME ORDINARY USB-C CABLES

Answer Belkin's port

START FROM THEIR WORDS

“The cable works just fine on my Anker power bank”

16 Belkin reviews say some ordinary cables won't work; Anker 1. Test common cables first. Heat and safety aren't for copy: take those 11 reviews to product and legal.

From reviews: #203 (Belkin), #264 (Belkin)

Each line takes a run of 3 or more words from the first review named; the others are on the same subject (#n = its number in the HTML list). Built on reviewers' words, with a few of our own where a reply needs them: match it to Anker's own voice before using it.

HOW WE READ IT

What we read, how it was sorted, and what it cannot tell you

What was asked. “Anker”: we read it as Anker (power banks). No rivals were named, so we picked 3: Belkin (a big charger brand with its own power banks); Baseus (sells slim magnetic packs like Anker 621 and 622); Ugreen (sells magnetic and laptop power banks at similar stars).

The reviews. Per brand, an Amazon search (“Anker power bank”; “Belkin power bank”; “Baseus power bank”; “UGREEN power bank”), its own listings with the most ratings, and per listing up to 20 most helpful reviews, up to 20 from Amazon's critical filter (one to three stars), and up to 10 each of one and two stars. We read complaints on purpose: the share of low stars here is not the share of buyers who complain; Amazon's own split is on slide 3.

Dates. Anker on Amazon 6 Feb 2023 to 31 Oct 2026; Belkin on Amazon 27 May 2024 to 31 Oct 2026; Baseus on Amazon 19 Nov 2019 to 31 Oct 2026; Ugreen on Amazon 31 Oct 2023 to 1 Nov 2026; read November 2, 2026.

The themes. A model (Gemini) named one set of themes from a sample of the reviews, added themes for reviews it left out, then read each of the 616 reviews and marked the themes it says, up to three; a second pass reread each against its theme and kept only those that say it. 500 of the 616 reviews are in a theme (63 corrected by hand, each with its reason in the HTML list). The counts are exact tallies of that sorting; the sorting is a reading, not a measurement. Named and sorted by hand from a word search of the reviews, not by the model: “swelling, burning, a recall, or called dangerous”; “won't work with some ordinary USB-C cables”; “port or built-in cable failed”.

The quotes. Every quote is one review, stored as written and shown whole. No reviewer names. Reviews that name an account, carry a link, or name or describe a private person are counted but never quoted (2 left out for naming a person).

What it cannot tell you. Reviews come from buyers who chose to write one; we read low-star reviews on purpose, so a share is not the share of buyers who complain. A share is of the reviews we read, not of buyers.

The evidence. The HTML version of this report lists every review we read, by theme, with a link: to the review on Amazon.